

## OLS Makes Shipping Easy

### Customer Profiles:

Two of the country's largest lumber and building materials wholesalers.

### Customer Situation:

The previous operator was not providing customers with an efficient transload and warehousing program. The operation was riddled with inefficiencies such as poor use of storage space, a cumbersome spreadsheet used to manage inventory and nontransparent invoicing. Customers became frustrated with the lack of quality service prompting them to look for alternatives.

### Solution:

OmniTRAX Logistics Services, LLC. (OLS) first worked closely with the customers to understand their needs and pain points. After extensive evaluation of the existing transload and warehouse program, OLS proposed and implemented the following changes:

- Rework the storage yard in order to optimize use of uncovered and covered warehouse space for lumber storage.
- Relocate the yard office to the back of the yard to allow for more space for staging trucks and eliminate congregating.
- Establish and document clear safety policies and procedures including log books and safety briefings for guests, safety boards, safety signs and employee training manuals.
- Source and implement a Rail Inventory Management System (RIMS) that includes received date, lot number, bill of lading, batch number, location and weight of product resulting in greater visibility and inventory management.
- Migrate handling and storage invoicing to RIMS in order to produce clear invoices that include detailed charges on every billable item on every work order.
- Perform monthly physical inventory assessment and assign an OLS operations manager and sales contact to the customer and site.

### Results:

The Rail Inventory Management System and optimization of the yard have been implemented and completed without any issues. The customer now has better visibility of its inventory of lumber and can coordinate shipping and production schedules. Since OLS took over operations, there has been no down time and zero accidents.

## CASE STUDY:

**OmniTRAX Logistics Services optimizes transload and warehousing operation by implementing a Rail Inventory Management System resulting in greater visibility and better management of product inventory and transportation cost.**

